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State of Louisiana
Department of Public Safety and Corrections
Public Safety Services
Office of Motor Vehicles

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TO: ALL INSURANCE AGENTS AND COMPANIES AUTHORIZED TO SELL/ISSUE MOTOR VEHICLE LIABILITY INSURANCE IN LOUISIANA

FROM: Bryan J. Adams, Commissioner, Office of Motor Vehicles, Louisiana Department of Public Safety

SUBJECT: Louisiana Insurance Verification System (LAIVS) Enhancements and Required Actions

Effective Tuesday, July 1, 2025, the Louisiana Office of Motor Vehicles (OMV) will be implementing an enhancement to LAIVS. This enhancement will allow licensed insurance agents to electronically submit proof of insurance when a customer has received a notice of insurance non-compliance from OMV.

When notified by the customer, insurance agents will access the LAIVS portal (www.LAIVS.org) to submit proof of insurance in real-time, thereby resolving the customer's insurance compliance issue. Agents must register with LAIVS prior to submitting proof of insurance electronically.

To register, visit www.LAIVS.org and click on the "Registration" link in the main menu. Only insurance agents licensed in the state of Louisiana are eligible to register. Please note that proof of insurance can only be submitted if the customer has received a notice of non-compliance.

Frequently Asked Questions, video tutorials, and additional resources will be available on the LAIVS website. To access this information, go to www.LAIVS.org click on the "Help" link, and then select "Help – For Insurance Agents."

If you have any questions regarding LAIVS, please contact us at support@LAIVS.org.

Bryan J. Adams
Commissioner
Office of Motor Vehicles